## AUSTRALIAN AMALGAMATED TERMINALS PTY LTD (AAT)

## SEMI-ANNUAL COMPLIANCE REPORT DATE OF REPORT: 20th August 2020

REPORT PERIOD: 1st JANUARY 2020 TO 30th JUNE 2020

КРІ		Port Kembla			Brisbane	
KPI 1 Truck Turnaround Time	Quarter 1	Average time	Explanation	Quarter 1	Average time	Explanation
	Automobiles - Qube	48 mins		Automobiles - Qube	41 mins	
	Automobiles - non-Qube Breakbulk - Qube	52 mins 1 hr 19 mins		Automobiles - non-Qube Breakbulk - Qube	40 mins 1 hr 08 mins	
Average time spent at the terminal	Breakbulk - non-Qube	1 hr 24 mins		Breakbulk - non-Qube	1 hr 13 mins	
picking up or delivering cargo, measured	Quarter 2			Quarter 2		
from gate entry through to departure from terminal	Automobiles - Qube Automobiles - non-Qube	54 mins 50 mins		Automobiles - Qube Automobiles - non-Qube	42 mins 43 mins	
	Breakbulk - Qube	1 hr 20 mins		Breakbulk - Qube	1 hr 04 mins	
	Breakbulk - non-Qube	1 hr 23 mins		Breakbulk - non-Qube	1 hr 10 mins	
KPI 2 Yard Dwell Time - Imports	Quarter 1	Average time	Explanation	Quarter 1	Average time	Explanation
	Automobiles - Qube	65 hrs 57 mins		Automobiles - Qube	90 hrs	
A	Automobiles - non-Qube Breakbulk - Qube	78 hrs 48 mins 87 hrs 03 mins		Automobiles - non-Qube Breakbulk - Qube	78 hrs 12 mins 92 hrs 33 mins	
Average time cargo units stayed at the designated cargo pick-up area of the	Breakbulk - non-Qube	75 hrs 16 mins		Breakbulk - non-Qube	63 hrs 15 mins	
terminal, measured from announced time	Quarter 2			Quarter 2		
for pick-up to actual pick-up	Automobiles - Qube	89 hrs 27 mins 48 hrs32 mins		Automobiles - Qube	63 hrs 34 mins 66 hrs 49 mins	
	Automobiles - non-Qube Breakbulk - Qube	56 hrs 24 mins		Automobiles - non-Qube Breakbulk - Qube	77 hrs 45 mins	
	Breakbulk - non-Qube	45 hrs 41 mins		Breakbulk - non-Qube	49 hrs 29 mins	
KPI 3 Yard Dwell Time - Exports	Quarter 1	Average time	Explanation	Quarter 1	Average time	Explanation
2 Tare Diver Time Exports	Automobiles - Qube	156 hrs31 mins		Automobiles - Qube	146 hrs 49 mins	
	Automobiles - non-Qube	226 hrs 59 mins		Automobiles - non-Qube	145 hrs 53 mins	
			AAT have commercial arrangements with various parties to receive cargo early to enable the export volume to be received before the vessel arrival. This has contributed to the higher BBLK export Dwell time. Qube handle a majority			
	Breakbulk - Qube	283 hrs 50 mins	of Breakbulk cargo.	Breakbulk - Qube	167 hrs 16 mins	
	Breakbulk - non-Qube	176 hrs 55 mins		Breakbulk - non-Qube	149 hrs 13 mins	
Average time export cargo units stayed at the designated cargo pick-up area of the terminal waiting to be loaded onto a vessel, once the cargo is ready to be loaded.	Automobiles - Qube Automobiles - non-Qube	169 hrs 24 mins 106 hrs 25 mins	The higher vehivle export dwell time is attibuted to vehicles allocated to transhipment vessels which were significantly impacted by COVID resulting in delayed vessel arrival and depature.		160 hrs 46 mins 94 hrs 04 mins	Extended dwell time for 366 vehicles transhipped from to vessel on 17/4 to vessel on 4,
	Breakbulk - Qube Breakbulk - non-Qube	251 hrs 18 mins 195 hrs 52 mins	AAT have commercial arrangements with various parties to receive cargo early to enable the export volume to be received before the vessel arrival. This has contributed to the higher BBLK export Dwell time. Qube handle a majority of Breakbulk cargo.		159 hrs 40 mins 118 hrs 50 mins	
		Number of Incidents	Explanation		Number of Incidents	Explanation
KPI 4 Berthing Allocation Changes	Quarter 1 Qube	Zero		Quarter 1 Qube	Zero	
Number of incidents where there was a	Non-Qube	Zero		Non-Qube	Zero	
delay in start of stevedoring operations	Quarter 2			Quarter 2		-
due to deviation between planned allocation,	Qube	Zero		Qube	Zero	
where AAT was responsible for such	Non-Qube	Zero		Non-Qube	Zero	
deviation.						
KPI 5 Mooring Services	Quarter 4	Number of Incidents	Explanation	Questos 4	Number of Incidents	Explanation
	Quarter 1 Qube	Zero		Quarter 1 Qube	Zero	
Number of incidents where there was a	Non-Qube	Zero		Non-Qube	Zero	
Number of incidents where there was a	Quarter 2			Quarter 2		
delay in the mooring of vessels due to a		Zero		Qube Non-Qube	Zero Zero	
deviation between planned berth	Qube Non Oubo	7	· •	Non-()uhel	/pro	1
deviation between planned berth allocation, where	Non-Qube	Zero		Non Qube		
deviation between planned berth allocation, where		Zero		Non Qube	2010	
delay in the mooring of vessels due to a deviation between planned berth allocation and actual allocation, where AAT was responsible for such deviation.		Zero	Explanation	Non Qube	2010	Explanation

		Refer Attachment A		1	Refer Attachment A	
Data showing, for each cargo shipment:						
a) berth allocated to vessel						
b) allocated storage area in the Terminal						
Layout Plan for the cargo's first point of						
This data can be set out in an						
Attachment to this Compliance Report						
		Number of Incidents	Explanation		Number of Incidents	Explanation
KPI 7 Equipment Availability	Quarter 1	Number of incluents	Explanation	Quarter 1	Number of frictaerits	Ехріанаціон
	Qube Non-Qube	Zero Zero		Qube	Zero	
Number of deviations between AAT equipment requested by stevedore or by	Quarter 2			Non Qube Quarter 2	Zero	
shipping line and actual machinery	Qube	Zero		Qube	Zero	
provided (including standard of equipment, age, type and capacity)	Non-Qube	Zero		Non-Qube	Zero	
KPI 8 Mechanical Support	Quarter 1	Average time lost	Explanation	Quarter 1	Average time lost	Explanation
	Qube	Zero				
						12/2 Nickie B - Deer Park crane
						4 hrs due to water ingress, 22/2 Kwangsi container
						spreader issue, 2hrs lost due to
						torrential rain, 31/3 Sofrana Tourville, major crane outage.
Average time lost in excess of one hour	Non-Qube	Zero		Qube	4 hrs	Crane removed from service fo 6 weeks
due to failure of AAT in providing mechanical breakdown support, reported		26.0		Non-Qube	Zero	o weeks
from the time Mechanical Engineer	Quarter 2			Quarter 2		
officially notified to the time the issue was resolved.						5 vessels were requried to work with ships gear due to
	Qube	Zero		Qube	12 hrs	Deer Park crane out of service
						4 vessels were requried to work with Gottwald crane due
	Non-Qube	Zero		Non-Qube	4 hrs	to Deer Park crane out of service
	Non-Qube	Zero		Non-Qube	4 1115	Service
		Units/parcentage	Evalanation		Units/parcentage	Evalenation
KPI 9 Cargo dwell time over free		Units/percentage	Explanation		Units/percentage	Explanation
time/long terms storage	Services to Qube Quarter 1			Services to Qube Quarter 1		
	Total Cargo Units	29,838		Total Cargo Units	68,457	
	Units staying over free time Units over free time due	5,904		Units staying over free time Units over free time due	9,644	
	Customs/Daff or customer Units staying over free time	230		Customs/Daff or customer Units staying over free time	79	
	excluding Customs etc. as percentage of total units	19%		excluding Customs etc. as percentage of total units	14%	
	Quarter 2			Quarter 2		
	Total Cargo Units Units staying over free time	15,987 2,384		Total Cargo Units Units staying over free time	51,174 3,211	
	Units over free time due Customs/Daff or customer	72		Units over free time due Customs/Daff or customer	72	
		72			72	
	Units staying over free time excluding Customs etc. as			Units staying over free time excluding Customs etc. as		
	percentage of total units	14%		percentage of total units	6%	
Time carge units stay over free time	Services to non-Qube			Services to non-Qube		
Time cargo units stay over free time, excluding Customs, DAFF and customer	Quarter 1 Total Cargo Units	10,344		Quarter 1 Total Cargo Units	22,874	
hold.	Units staying over free time	2,436		Units staying over free time Units over free time due	6,872	
	Units over free time due Customs/Daff or customer	18		Units over free time due Customs/Daff or customer	0	
	Units staying over free time			Units staying over free time		
	excluding Customs etc. as	220/		excluding Customs etc. as	300/	
	percentage of total units  Quarter 2	23%		percentage of total units  Quarter 2	30%	
	Total Cargo Units Units staying over free time	9,095 747		Total Cargo Units Units staying over free time	17,652 3,813	
	Units over free time due	0		Units over free time due	6	
	Customs/Daff or customer	U		Customs/Daff or customer	0	
	Units staying over free time excluding Customs etc. as			Units staying over free time excluding Customs etc. as		
	percentage of total units	8%		percentage of total units	22%	
		Number of Complaints	Explanation		Measurement	Explanation
KPI 10 Confidentiality and ring-fencing	Quarter 1	<u> </u>		Quarter 1		
M 1 10 Communicating and ring-tending	Complaints for Non-			Complaints for Non-		
Number of complaints received by AAT	Compliance with Clause 6 Services to Qube	Zero		Compliance with Clause 6 Services to Qube	Zero	
concerning non-compliance with Clause 6	<u> </u>	Zero		Services to non-Qube	Zero	
of the Undertaking	Breaches of Clause 6 Clause 6			Breaches of Clause 6 Clause 6		
	Services to Qube Services to non-Qube	Zero Zero		Services to Qube Services to non-Qube	Zero Zero	
Number of instance of breaches of Clause						
6	Quarter 2 Complaints for Non-			Quarter 2 Complaints for Non-		
	Compliance with Clause 6	Zero		Compliance with Clause 6 Services to Qube	Zero	
AAT's response to the complaints and/or	Services to Qube	/6/6	•	***************************************	/A*A	

breaches	Services to non-Qube	Zero		Services to non-Qube	Zero	
	Breaches of Clause 6 Clause 6			Breaches of Clause 6 Clause 6	+	
	Services to Qube	Zero		Services to Qube	Zero	
	Services to non-Qube	Zero		Services to non-Qube	Zero	
		Number of Complaints	Explanation		Number of Complaints	Explanation
KPI 11 Complaints	Quarter 1			Quarter 1		
	Complaints Under Price and			Complaints Under Price and		
	non-Price Dispute Resolution			non-Price Dispute Resolution		
	Process			Process		
	Services to Qube	Zero		Services to Qube	Zero	
	Services to non-Qube	Zero		Services to non-Qube	Zero	
	Details of complaint and			Details of complaint and		
	outcome	Zero		outcome	Attach as Annex	
Number of complaints raised under the						
Price Dispute Resolution Process and the	Quarter 2			Quarter 2		
Non-Price Resolution Process under the	Complaints Under Price and			Complaints Under Price and		
Undertaking	non-Price Dispute Resolution			non-Price Dispute Resolution		
	Process			Process		
	Services to Qube	Zero		Services to Qube	Zero	
	Services to non-Qube	Zero		Services to non-Qube	Zero	
	Details of complaint and			Details of complaint and		
	outcome	Zero		outcome .	Zero	

PART B: TERMINAL LAYOUT PLAN FOR EACH TERMINAL

See attachment

PART C: TERMINAL USERS IN WHICH QUBE OR A QUBE RELATED ENTITY HAS AN INTEREST

See attachment